



FOOD/DRUG RETAIL
CORONAVIRUS (COVID-19) SPREAD PREVENTION
BEST PRACTICE STORE GUIDELINES

In order to avoid the spread of the coronavirus (COVID-19) and protect public health, the Governor and County Health Officer have issued Shelter in Place Orders requiring the public to stay at home except for essential tasks, including purchase of food and medicine. Therefore, your store is exempt and may remain open. However, it is critical to ensure the public follows Centers for Disease Control and Prevention (CDC) guidelines while shopping for these public health measures to be effective. As a result, the City is providing the following recommendations for all food and drug stores in operation:

1. Do not allow more people in the store at one time than can easily maintain social distancing requirements.
2. Post signs at the entrance requiring customers to maintain 6-foot distances from others with the exception of family members they are shopping with.
3. All shopping carts and shopping baskets should be disinfected between uses as long as supplies of sanitizing wipes or sanitizer are available. If sanitizer is not available, a solution of water and bleach can be substituted. This would include 1/3 cup bleach per 1 gallon of water or 2 tablespoons bleach per 1 quart water. Spray or wipe with the disinfectant and then allow surfaces to fully air dry before using.
4. Sanitizing wipes or hand sanitizer should be made available for all customers to disinfect their hands before entering the store as long as supplies can be obtained. Stores are requested to maintain a sufficient supply for customers and employees before placing stock on shelves for sale.
5. Post signs at each check stand requiring customers to maintain 6-foot distances. Place tape or markings on the floor 6 feet apart for customers in line to follow.
6. Cashiers should sanitize hands as frequently as possible, which at a minimum includes following contact with currency prior to touching products.
7. Check out processes should be adjusted to minimize contact with products by utilizing handheld scanning devices as much as possible.
8. Credit card machines should be sanitized on a regular basis.
9. Be aware that increasing prices over 10% is prohibited by State law at this time.

Contact the City of Pacific Grove Public Information Office at 831-648-3181 with questions.